

Aspendale Gardens News

The official Newsletter of AGRA
Aspendale Gardens Residents Association
Distributed quarterly to over 2300 homes



SPECIAL POST OFFICE SURVEY – WINTER 2013

Would you like a community Post Office in Aspendale Gardens?

In last year's community needs survey, residents in Aspendale Gardens identified the need for a local community Post Office service as the number one priority.

We seek the community's support to identify which services they would definitely use if a local Post Office agency were located in Aspendale Gardens. For example, would you use new Australia Post Parcel Lockers (to collect packages from online shopping, available 24x7)? From your responses we will be able to determine whether or not we have enough evidence to make a case to Australia Post.

Call to action!

Please complete our online survey: <https://www.surveymonkey.com/s/AgraPostOffice>

Alternatively, you can fill out the paper survey (overleaf) and return it to the AGRA box in the Aspendale Gardens Shopping Centre.

What will we do with your feedback?

Some time has gone by since our community originally started the local 'Post Office Project'. AGRA understands that demand may have changed over time, with innovative services proposed such as Australia Post Parcel Lockers (to collect packages from online shopping) that did not exist in the past.

On 1st February 2013, AGRA wrote to Australia Post and outlined our approach to determine if a post office can be justified in Aspendale Gardens. We explained to Australia Post that we will carry out a wide community survey to understand community need. We said that we would pass the summarised research to Australia Post, without individuals' details, to determine if the case for a local post office stands up.

Why are your answers important?

We ask all residents to complete the survey as soon as possible. We need a **massive** response to this survey if it is to have any meaning. Please ensure that your responses are as accurate as you can make them. Please do not exaggerate, give a genuine estimate of your family usage. Thank you for helping us with this initiative.

Yours sincerely,

Ken Carney, President, Aspendale Gardens Residents Association Inc.

Aspendale Gardens Post Office Survey

It's much easier to complete this online!

<https://www.surveymonkey.com/s/AGRAPostOffice>

1. Name? _____ 2. Street? _____
3. Email? _____ (Optional - we won't share this but it helps us to contact you)
4. Age group? 13-17 18-24 25-34 45-54 55-64 65+
5. How often does your family currently use these Post Office services? (tick boxes)

Sending standard mail	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Fortnight <input type="checkbox"/> Monthly <input type="checkbox"/> Occasional <input type="checkbox"/> Never
Sending express mail	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Fortnight <input type="checkbox"/> Monthly <input type="checkbox"/> Occasional <input type="checkbox"/> Never
Sending parcels	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Fortnight <input type="checkbox"/> Monthly <input type="checkbox"/> Occasional <input type="checkbox"/> Never
PO Boxes (for regular mail)	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Fortnight <input type="checkbox"/> Monthly <input type="checkbox"/> Occasional <input type="checkbox"/> Never
Receiving parcels (at post office)	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Fortnight <input type="checkbox"/> Monthly <input type="checkbox"/> Occasional <input type="checkbox"/> Never
Parcel lockers (24x7 pickup)	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Fortnight <input type="checkbox"/> Monthly <input type="checkbox"/> Occasional <input type="checkbox"/> Never
Postage stamps, prepaid stationery	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Fortnight <input type="checkbox"/> Monthly <input type="checkbox"/> Occasional <input type="checkbox"/> Never
Postpacks, tubes, boxes, packaging	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Fortnight <input type="checkbox"/> Monthly <input type="checkbox"/> Occasional <input type="checkbox"/> Never
Regular / Express post satchels	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Fortnight <input type="checkbox"/> Monthly <input type="checkbox"/> Occasional <input type="checkbox"/> Never
Banking services	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Fortnight <input type="checkbox"/> Monthly <input type="checkbox"/> Occasional <input type="checkbox"/> Never
Money orders	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Fortnight <input type="checkbox"/> Monthly <input type="checkbox"/> Occasional <input type="checkbox"/> Never
Bill payments	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Fortnight <input type="checkbox"/> Monthly <input type="checkbox"/> Occasional <input type="checkbox"/> Never
Passport photos	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Fortnight <input type="checkbox"/> Monthly <input type="checkbox"/> Occasional <input type="checkbox"/> Never
Witnessing documents	<input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Fortnight <input type="checkbox"/> Monthly <input type="checkbox"/> Occasional <input type="checkbox"/> Never

7. Would you use post office services more often if an outlet was located in the Aspendale Gardens Shopping Centre? Yes No Don't Know
8. Do you shop at other shopping precincts due to Aspendale Gardens not having a post office? Yes No Don't Know
9. Do you think there are sufficient standard (red) postal boxes in Aspendale Gardens? Yes No Don't Know
10. Do you think we require an Express Post (yellow) postal box in Aspendale Gardens? Yes No Don't Know
11. What impact does the lack of post office facilities have on you personally? (E.g. have to take time off work, inconvenience with children)
12. Any other comments?

Please return this survey to the AGRA Box in the Aspendale Gardens Shopping Centre.